



Support # 561-708-1501 or support@qxc.us

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Dear River Club residents:

QXC Communications has just installed an updated version of our TV app. It is faster, has better picture quality and easy to navigate.

Very few changes were made on purpose so there would be a minimal impact on our customers. I have outlined the changes in the picture of the remote attached.. They are in a different font and #5, 6, 10 and 11 on the remote.

Basically, it is just where the guide/menu/options are displayed. **Instead of the bottom of the screen, they are on the right and left sides. The features are the same – just the layout is slightly different.**

In summary, this is the new way to navigate around with the firestick.

1)When on the live TV, you **click right side of the wheel** - the menu/guide/options will appear. Even catch-up TV is now there to use for individual channels. Click on catch-up, pick your channel and keep going to the right to go back in time up to 72 hrs. You can still use the larger menu guide, but this is easier and faster.

2)When on live TV, **click up or down on the wheel**, and a short channel menu will appear on your left. Now you can scroll through those much quicker. Channel numbers are the same – for example, 100's is News channels and 200's are sports.

3)When on live TV, **press select (enter button) and a menu specific for that channel with a few extra options will appear on the bottom.**

4)When on live TV, **if you press the rewind or fast forward button on your firestick, it will take you to that option for the specific channel which will be on the bottom of the channel.** Fast Forward and Rewind will be much easier to utilize to move in very small increments of time.

Please call Support above if you have any questions.