

River Club of Martin County

1600 NE Dixie Highway, Jensen Beach, FL 34957

Welcome to the QXC Family! We're excited to get you connected!

As we begin to get River Club connected to QXC services, you may begin to see the QXC field operation team on site as they start the beginning stages of deployment. In the next few weeks you may get an email that your account is being established within our system. You can disregard any prompts to create an account.



When it's time for installation in your home.

A representative from QXC will begin calling residents to schedule in-home installations and to discuss additional service options that are available. They will also answer any questions you may have. If you would like to keep your existing landline phone number, we can easily transfer your existing phone number over to QXC- Voice.

DO NOT CANCEL YOUR CURRENT PHONE SERVICE UNTIL WE CONNECT YOU TO OUR SERVICE!



What happens during installation

You will receive our QXC Welcome Kit which includes essential information about your in home Wifi credentials as well as additional available services and products. You will also be provided with River Club's dedicated phone number for tech support.



We're here for you every step of the way!

We will be available for questions, concerns, and anything you need during the deployment. Our phone support team is live Monday through Friday from 8:00am to 10:00pm and Saturday and Sunday from 9:00am to 8:00pm. After hours support is also available by emailing us at support@qxc.us or by calling your dedicated support number and leaving a message. One of our support team members will return your call or email the following day.

**Your Dedicated Community Support
Line:**

Call: 772.261.4880
Email: support@qxc.us

**Included Bulk
Services**



QXC-TV

*Two(2) Amazon 4K WIFI 6 FireTV Max Sticks

*Two (2) Streams

*Navy Channel Lineup

Internet

*QXC's High Speed Internet:300/300 mbps

*One (1) TP-Link Deco WIFI 6 AP
*One (1) Router
*One(1) Static IP

Thank you for choosing QXC for your community Internet, TV and phone solutions. We look forward to serving you!